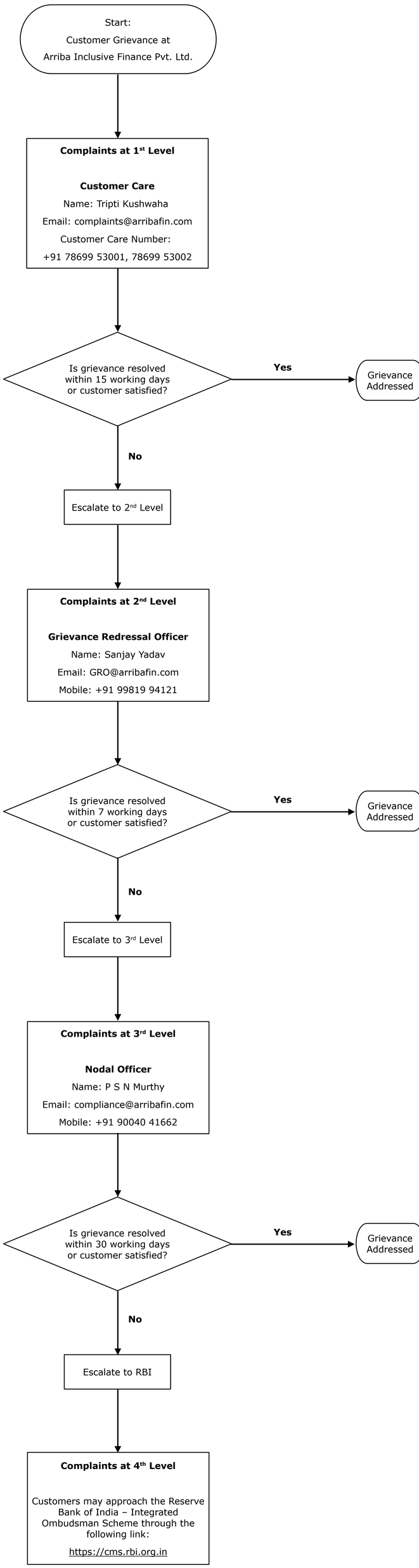
Start:
Customer Grievance at
Arriba Inclusive Finance Pvt. Ltd.
Complaints at 1st Level
Customer Care
Name: Tripti Kushwaha
Email: complaints@arribafin.com
Customer Care Number:
+91 78699 53001, 78699 53002
Is grievance resolved within 15 working days or customer satisfied?
Yes
Grievance Addressed
No
Escalate to 2nd Level
Complaints at 2nd Level
Grievance Redressal Officer
Name: Sanjay Yadav
Email: GRO@arribafin.com
Mobile: +91 99819 94121
Is grievance resolved within 7 working days or customer satisfied?
Yes
Grievance Addressed
No
Escalate to 3rd Level
Complaints at 3rd Level
Nodal Officer
Name: P S N Murthy
Email: compliance@arribafin.com
Mobile: +91 90040 41662
Is grievance resolved within 30 working days or customer satisfied?
Yes
Grievance Addressed
No
Escalate to RBI
Complaints at 4th Level
Customers may approach the Reserve Bank of India – Integrated Ombudsman Scheme through the following link:
https://cms.rbi.org.in